



ALAMEDA COUNTY MEDICAL CENTER

Alameda County Board of Supervisors Health Committee Hearing

December 12, 2011





ALAMEDA COUNTY MEDICAL CENTER

HOSPITALS

HIGHLAND HOSPITAL

1411 East 31st Street
Oakland, CA 94602
(510) 437-4800

- 236 licensed beds
- Nationally recognized teaching facility.
- North County Trauma Center for Alameda County.
- The Emergency Department and Trauma Center treats approximately 80,000 patients annually.



FAIRMONT HOSPITAL

15400 Foothill Blvd
San Leandro, CA 94578
(510) 437-4800

- 109 bed skilled nursing facility
- 50 bed acute rehabilitation specializing in
 - Occupational/Physical Therapy services
 - Speech Pathology/Audiology
- 109 skilled nursing beds
- A palliative care program for terminally ill patients
- Outpatient HIV clinic.



JOHN GEORGE PSYCHIATRIC PAVILION

2060 Fairmont Dr
San Leandro, CA 94578
(510) 346-7500

- 80-bed facility, providing
- 24-hour acute Inpatient and Emergency Psychiatric Care and Voluntary Crisis Intervention
- John George Psychiatric Pavilion serves more than 12,000 patients annually





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Ambulatory Care Services

These three free standing clinics located throughout Alameda County provide primary health care services for adults and children; including:

- Primary Care
 - Pediatrics
- Immunizations
- Family Planning
- HIV/AIDS testing
- Breast Health
 - Dental
 - Nutrition
 - Podiatry
- Tuberculosis Screening

WINTON WELLNESS CENTER

24100 Amador St
Suite 250
Hayward, CA
(510) 266-1700

NEWARK HEALTH CENTER

6066 Civic Terrace
Newark, CA 94560
(510) 505-1600

EASTMONT WELLNESS CENTER

6955 Foothill Blvd
Suite 200
Oakland, CA 94605
(510) 567-5700



ACMC Guiding Principles and Desired Positioning Statement

1. ACMC is committed to its core Mission
2. ACMC will pursue clinically integrated hospital-physician relationships
3. ACMC will strive to manage patient population health
4. ACMC will seek to address future changes to payment and care delivery models in a proactive matter
5. ACMC will continue to increase planning sophistication
6. ACMC will expand its delivery of healthcare services
7. ACMC will target a competitive financial trajectory

As a fully integrated healthcare system, ACMC will continue to serve the residents of the Alameda County community through the competitive offering of high-quality, accessible, and cost-effective services



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Will there be a need for ACMC in the Post-Reform Environment?

- Teaching Institution
 - 48% of all physicians trained in a Public Hospital
- Trauma Center
- First Responders in a Disaster
- 23 Million Uninsured
 - Undocumented
 - Affordability
- 50% of all Newborns are born on Medi-Cal
- Role as an Employer

“A Vibrant Safety Net makes for a vibrant provider community”





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Key Tactics:

- Improved Access
- Upgrade Equipment/Facilities
- Electronic Health Record
- Safety and Harm Reduction Initiatives
 - 50% Reduction in Harm in 18 months
 - Under Accountable Care Act (ACA):
 - By 2013 Penalties for high readmission rates
 - By 2015 Penalties for hospital-acquired infections





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Build on our Strengths

- Language Interpretation and cultural sensitivity
- Providers' Relationship with their patients
- History of serving:
 - Patients with chronic disease and complex psycho-social issues
 - Low-income, uninsured patients





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Primary and Specialty Care Access

Completed:

- Recent renovation and expansion of Newark Health Center
- Recently expanded specialty care services:
 - Orthopedics
 - Optometry Services
 - Hepatitis C
 - Pain

In-process:

- Committed to acquiring additional space at Eastmont Wellness Center
- Expanding Specialty Care on the Highland Campus (H4)
- Specialty Care Center (Satellite Building) slated to open 1st Quarter of 2013

Goal: 30 Day Access in all specialties



Upgrades to Facilities & Equipment

- Development of a Cardiovascular Product Line
- Commitment to significantly upgrading Imaging Equipment at ACMC



Upgrades to Facilities & Equipment



- Purchased from City of Newark
- Totally renovated:
 - Doubled capacity
 - Added Imaging Services
 - Specialty Care



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Bridges to Reform

DSRIP—

Delivery System Reform Incentive Pool

- Infrastructure Development
- Innovation and Design
- Population-focused Improvement





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DSRIP Continued

- Funding the expansion of Primary and Specialty Care Services
- Expanding Care Management Models:
 - Complex Care Clinic
 - Patient Flow in the Emergency Department
- Patient Safety Initiatives
 - Reducing Hospital Acquired Pressure ulcers
 - Preventing Central Line Infections





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Electronic Health Record

- ACMC's commitment \$78M
- NextGen for Ambulatory
 - CBO Relationship
 - 1st "go-live" Eastmont in Feb. 2011
- Health Information Exchanges (HIEs)
 - Governing Member on new Bay Area Health Information Exchange





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Questions?

